



Battle Ground HealthCare

**WHAA 2023:
A Wide Range of Approaches
to Dental Care Delivery**

SUSAN K. NEAL
MAOM, BSN, RN

EXECUTIVE
DIRECTOR

Our Dental Facilities

Four Bays





Facilities

- Sterilization room
- CT Scanner



Dental Services

Screening

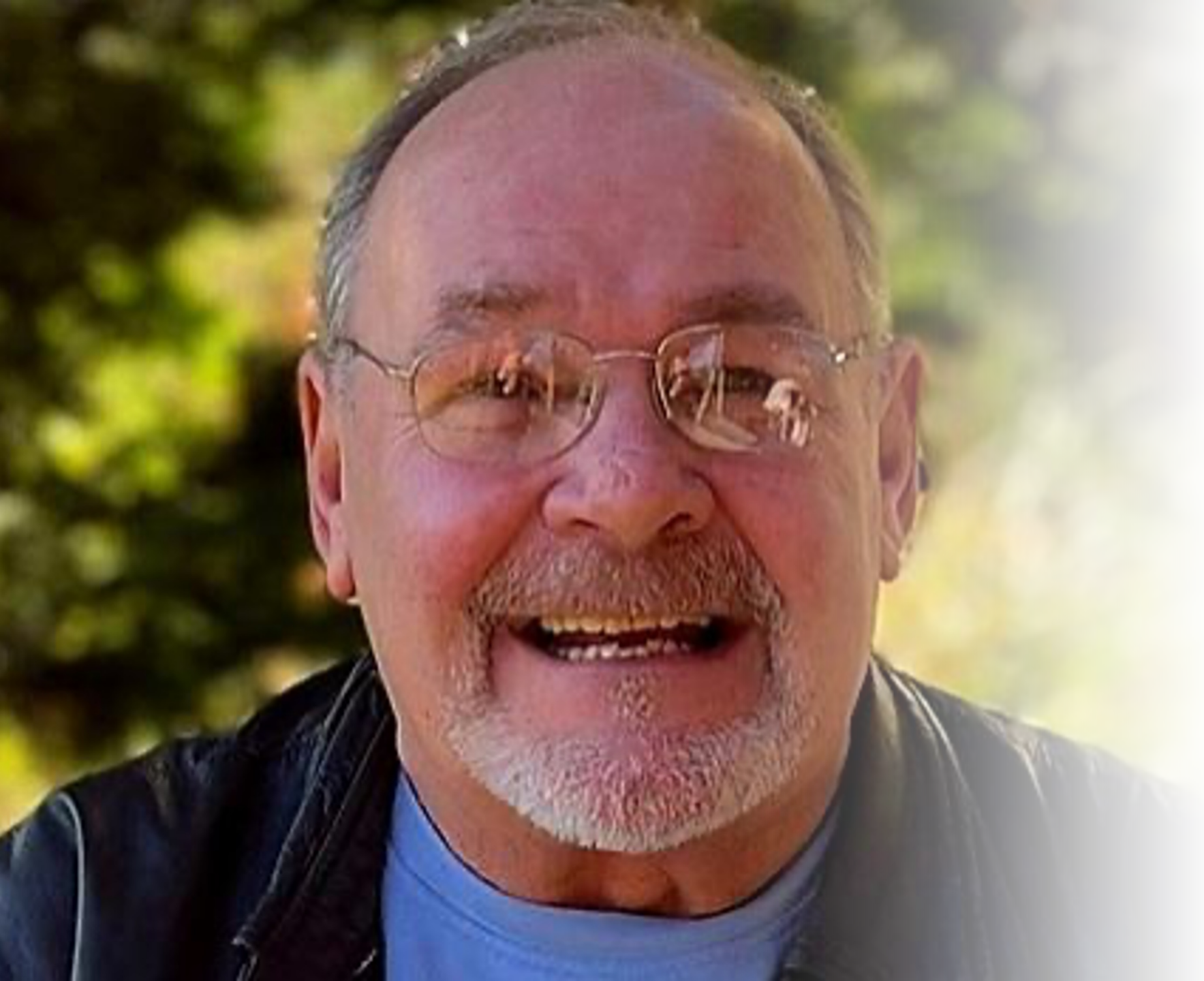
Hygiene

Restorations

Extractions

Dentures

Do not do crowns, root
canals or implants



Since June 2022,
we have provided
22 sets of
dentures for our
patients.



Creating community partnerships

Providing educational experiences for:

- Clark College Dental Hygiene Students
- Legacy Residency Program
- PeaceHealth Pharmacy Residency Program
- Schools of Nursing



Our Dental Staff

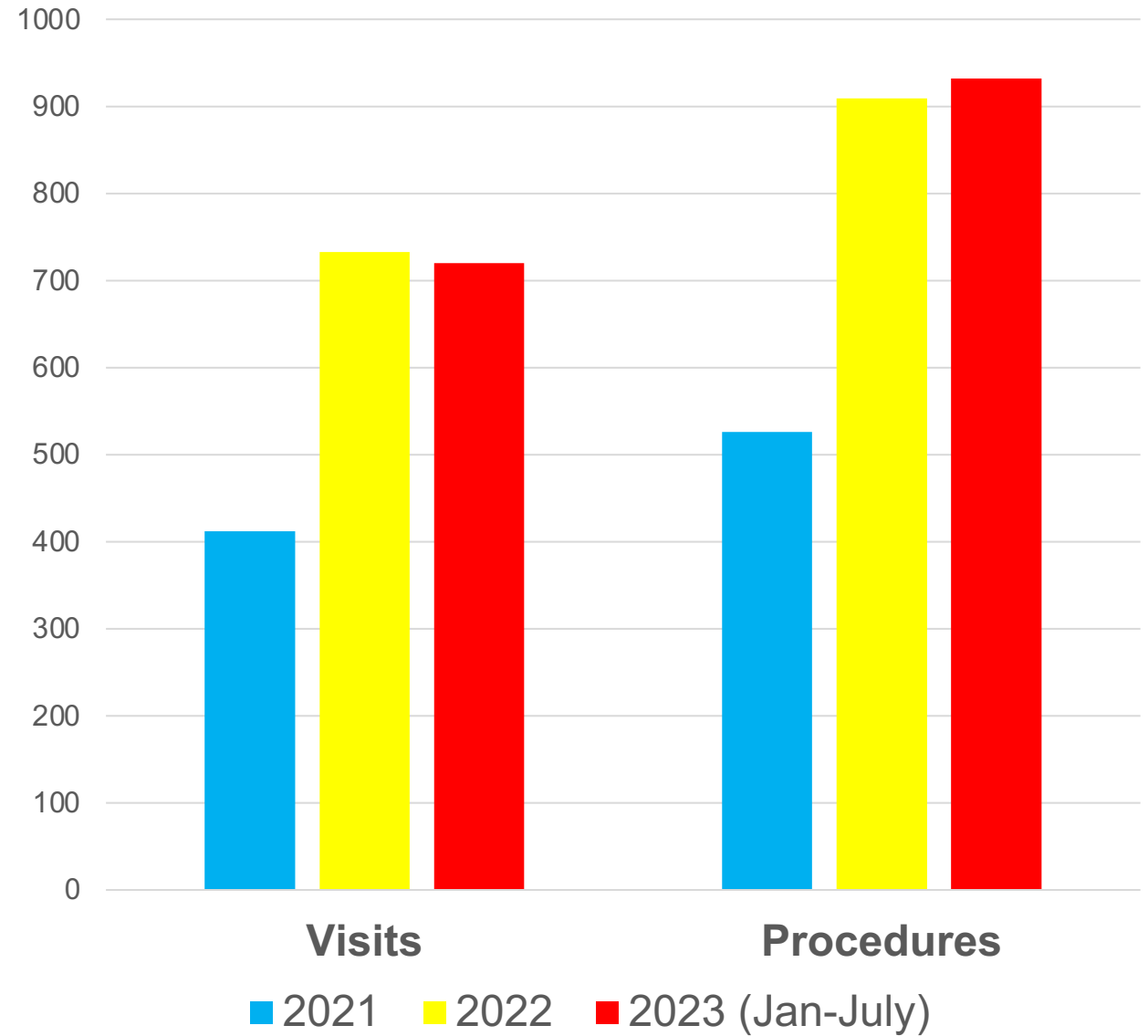
Paid Staff (3)

- Dental Coordinator
- Dentist (quarter-time)
- Dental Assistant (half-time)

Volunteers (35)

- 2 Dental Co-Directors
- 15 Dentists
- 5 Hygienists
- 8 Dental Assistants
- 5 Dental Volunteers

**Dental
services are
on the rise**



Our Process



Screening



Treatment Plan



Procedure



January – July 2023 Stats

720 VISITS

932 PROCEDURES

\$281,686 VALUE

What works?



**Manage like a
for-profit dental
office**



**Our process
(screening,
treatment plan,
procedure)**



**Require
appointments
and overbook to
accommodate
for no-show rate**



**Added Rx for
antibiotics**



**Access to
funding to
provide state-of-
the-art equipment**



**Develop quarterly
schedule**





A Win-Win Partnership

Began June 2022

BGHC became provider for Senior Oral Care program in SW WA

Reimbursed for services of patients 60+

Challenges



Complicated oral health status of patients



Treating patients with high anxiety



No emergent or urgent visits



Multiple reminder calls - no show rates



Language barriers



Long wait list



Need for more hygienists



Having to depend solely on volunteers



What's ahead for dental?

Expand denture services (funding/personnel)

Volunteer recruitment efforts

**Secure funding for additional staffing
(additional hours for dentist and a hygienist)**

More details @

bghealthcare.org

**Follow us on FaceBook, Instagram &
LinkedIn**



**Battle Ground
HealthCare**

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